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June 22, 1999

VIA HAND DELIVERY

Magalie Roman Salas, Secretary  
Federal Communications Commission  
Portals II  
445 12th Street, N.W.  
Suite TW-A325  
Washington, D.C. 20554

RECEIVED  
JUN 22 1999  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: File No. NSD-L-98-121, CC Docket 96-98; CTC Communications Corp. ("CTC")  
IntraLATA Toll Dialing Parity Implementation Plans

Dear Ms. Salas:

Pursuant to Public Notice,<sup>1</sup> enclosed for filing with the Federal Communications Commission ("Commission") are originals and four copies each of CTC's IntraLATA Toll Dialing Parity Implementation Plans for the states of Maine, Massachusetts, New Hampshire, Rhode Island, and Virginia. These states have not yet taken action on these plans. Consequently, the plans are being filed with the Commission in order to conform with the Commission's Order directing local exchange carriers ("LECs") to file their plans with the Commission on June 22, 1999 if a state commission has not yet acted on a LEC's intraLATA toll dialing parity implementation plan.<sup>2</sup>

No. of Copies rec'd OT 4  
List A B C D E

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<sup>1</sup> Instructions for Filing IntraLATA Toll Dialing Parity Plans, DA 99-1190, *Public Notice*, (June 18, 1999).

<sup>2</sup> Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, CC Docket 96-98, NSD File No. L-98-121, *Order*, FCC 99-54 para. 7 (rel. Mar. 23, 1999).

Magalie Roman Salas  
June 22, 1999  
Page 2

Kindly date-stamp the extra copy of this filing and return it to us. Thank you for your attention to this matter. Should you have any questions, please direct them to Harry Malone at (202) 424-7705.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Frix". The signature is fluid and cursive, with the first name "Dana" being more prominent than the last name "Frix".

Dana Frix  
Harry N. Malone  
Counsel for CTC Communications Corp.

Enclosures

cc: Al McCloud, Commission (2 copies, w/ enclosures)  
Pamela J. Hintz (w/o enclosures)  
Jonathan D. Draluck

**CTC COMMUNICATIONS CORPORATION  
MAINE INTRALATA TOLL DIALING PARITY PLAN**

**INTRODUCTION**

CTC Communications Corporation ("CTC") will initiate the process that will give end user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where CTC is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

**POLICIES**

CTC will deploy two-PIC (Primary Interexchange Carrier) technology in its switches. This technology will enable the customer to presubscribe to the same or a different carrier for their intraLATA and/or interLATA service.

Appropriate tariffs will be revised and filed in accordance with this plan.

CTC will offer customers the ability to access all participating carriers by dialing the appropriate access code (10XXX/101XXXX).

All eligible CTC end user telephone line numbers will be presubscribed and must have a PIC associated with them.

**CARRIER INFORMATION**

Interexchange carriers will have the option of offering intraLATA service only or intraLATA and interLATA service.

Interexchange carriers will have the option of participating in all market areas or in a specific market area.

Interexchange carriers will be required to return a completed Non-Disclosure Agreement and Participation Agreement(s).

CTC will not participate in billing disputes for intraLATA service between alternative competing interexchange carriers and their customers.

CTC representatives will not initiate or accept three-way calls from alternative interexchange carriers to discuss presubscription.

Carriers wishing to participate will be requested to submit Access Service Requests/Translation Questionnaires to the Access Tandem owner and to CTC.

## **CALL ELIGIBILITY/TOLL DIALING PLAN**

A local service customer of CTC will have calls routed according to the following plan:

<b>If a CTC Customer Dials:</b>	<b>The Call is Handled By/Routed To:</b>
911	PSAP on originating line number
411/555-1212	CTC Directory Assistance Operator
0-	CTC Operator
0 + intraexchange number	IntraLATA Toll Provider
1 + 7 or 10 digits	IntraLATA Toll Provider
0 + 7 or 10 digits interexchange number	InterLATA Toll Provider
10XXX or 101XXXX + 0-	XXX/XXXX Carrier
10XXX or 101XXXX + 0 + 7 or 10 digits	XXX/XXXX Carrier
10XXX or 101XXXX + 7 or 10 digits	XXX/XXXX Carrier

If a CTC customer originates a call to a carrier Operator by dialing 0-, the call will be routed to the PIC on that customer's line. If the customer originates a call to a carrier Operator by dialing an access code (e.g., 10XXX/101XXXX + 0-), the call will be routed to the XXX/XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the carrier's Operator or to an announcement.

## **NETWORK INFORMATION**

All originating intraLATA traffic will initially be routed via the incumbent Local Exchange Carrier (LEC) Access Tandem(s). Following conversion, direct trunks between the CTC switch and the interexchange carrier location(s) may be provisioned where traffic volumes warrant.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their point of presence and the incumbent LEC Access Tandem(s).

CTC will route all originating intraLATA traffic to the designated carrier and will only block traffic at the request of the end user customer and/or in compliance with regulatory requirements. Requests from carriers to block traffic or to remove customers from their network will not be honored. Calls that cannot be completed to a carrier will be routed to an announcement.

## **CUSTOMER CONTACT INFORMATION**

CTC customer contact representatives will process customer initiated PIC selections to CTC or to an alternative intraLATA carrier. Carriers will have the option of allowing the CTC representative to process PIC requests on their behalf.

CTC will not ballot or allocate their customer base. At the time of conversion, all customers will

be "PIC'd" to CTC unless another carrier is chosen by the particular customer.

CTC customer contact representatives will not comment on a customer's choice of its intraLATA PIC when the customer contacts CTC to change the PIC. CTC customer contact representatives will respond to customer inquiries about intraLATA carriers in a competitively neutral fashion. If a customer requests information relating to carriers other than CTC, a list of participating carriers will be read to that customer in random order by CTC representatives.

If the intraLATA toll carrier selected by the customer permits CTC to process orders on its behalf, CTC will accept the PIC change request. If the customer selects an intraLATA toll carrier that does not allow CTC to process PIC changes on its behalf, CTC will provide the customer with the carrier's toll-free number (if provided by the carrier).

CTC representatives will not discuss alternative carrier rates or services and will not provide customers with Carrier Identification Codes or access code dialing instructions.

### **PRESUBSCRIPTION INFORMATION**

A \$5.00 PIC change charge will be incurred and billed to a CTC customer for each eligible line where a PIC change is made. CTC will offer its customers a 90-day grace period following Plan implementation during which the customers may change intraLATA carriers without a PIC change charge. Customers can make multiple PIC changes during these 90 days at no charge. After the 90-day period, CTC will assess the \$5.00 PIC change charge. CTC offers interexchange carriers the option of having the PIC charge billed to the carrier or to the customer.

New line customers, including customers adding lines, will have the opportunity to select a participating carrier, or they will be assigned a NO PIC designation. If a customer cannot decide upon an intraLATA carrier at the time of order, CTC may extend a 30-day period following placement of the customer's service order for the customer to select an intraLATA carrier without charge. Such a customer will be assigned a NO PIC designation in the interim. After this 30-day period, CTC will assess the \$5.00 PIC change charge as described above. Customers assigned a NO PIC designation as set forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.

If a CTC customer denies requesting a change in intraLATA toll providers as submitted by an intraLATA carrier, and the intraLATA carrier is unable to produce a Letter of Agency signed by the customer, the intraLATA carrier will be assessed a \$30.00 charge for the unauthorized PIC change and the PIC will be changed as per the customer's request, in addition to any other penalties authorized by law.

Alternative interexchange carriers may submit PIC changes to CTC via a fax/paper interface.

CTC will process intraLATA PIC selections in the same manner and under the same intervals of

time as interLATA PIC changes.

Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. CTC will provide carriers with PIC order confirmation and reject information not using the CARE format. Specific details regarding CARE will be provided to participating carriers.

For customers who change their local service provider from the incumbent LEC to CTC and retain their incumbent LEC telephone number(s), CTC, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the CTC telephone number.

Dated: May 3, 1999.

**CTC COMMUNICATIONS CORPORATION  
MASSACHUSETTS INTRALATA TOLL DIALING PARITY PLAN**

**INTRODUCTION**

CTC Communications Corporation ("CTC") will initiate the process that will give end user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where CTC is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

**POLICIES**

CTC will deploy two-PIC (Primary Interexchange Carrier) technology in its switches. This technology will enable the customer to presubscribe to the same or a different carrier for their intraLATA and/or interLATA service.

Appropriate tariffs will be revised and filed in accordance with this plan.

CTC will offer customers the ability to access all participating carriers by dialing the appropriate access code (10XXX/101XXXX).

All eligible CTC end user telephone line numbers will be presubscribed and must have a PIC associated with them.

**CARRIER INFORMATION**

Interexchange carriers will have the option of offering intraLATA service only or intraLATA and interLATA service.

Interexchange carriers will have the option of participating in all market areas or in a specific market area.

Interexchange carriers will be required to return a completed Non-Disclosure Agreement and Participation Agreement(s).

CTC will not participate in billing disputes for intraLATA service between alternative competing interexchange carriers and their customers.

CTC representatives will not initiate or accept three-way calls from alternative interexchange carriers to discuss presubscription.

Carriers wishing to participate will be requested to submit Access Service Requests/Translation Questionnaires to the Access Tandem owner and to CTC.

## **CALL ELIGIBILITY/TOLL DIALING PLAN**

A local service customer of CTC will have calls routed according to the following plan:

<b>If a CTC Customer Dials:</b>	<b>The Call is Handled By/Routed To:</b>
911	PSAP on originating line number
411/555-1212	CTC Directory Assistance Operator
0-	CTC Operator
0 + intraexchange number	IntraLATA Toll Provider
1 + 7 or 10 digits	IntraLATA Toll Provider
0 + 7 or 10 digits interexchange number	InterLATA Toll Provider
10XXX or 101XXXX + 0-	XXX/XXXX Carrier
10XXX or 101XXXX + 0 + 7 or 10 digits	XXX/XXXX Carrier
10XXX or 101XXXX + 7 or 10 digits	XXX/XXXX Carrier

If a CTC customer originates a call to a carrier Operator by dialing 0-, the call will be routed to the PIC on that customer's line. If the customer originates a call to a carrier Operator by dialing an access code (e.g., 10XXX/101XXXX + 0-), the call will be routed to the XXX/XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the carrier's Operator or to an announcement.

## **NETWORK INFORMATION**

All originating intraLATA traffic will initially be routed via the incumbent Local Exchange Carrier (LEC) Access Tandem(s). Following conversion, direct trunks between the CTC switch and the interexchange carrier location(s) may be provisioned where traffic volumes warrant.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their point of presence and the incumbent LEC Access Tandem(s).

CTC will route all originating intraLATA traffic to the designated carrier and will only block traffic at the request of the end user customer and/or in compliance with regulatory requirements. Requests from carriers to block traffic or to remove customers from their network will not be honored. Calls that cannot be completed to a carrier will be routed to an announcement.

## **CUSTOMER CONTACT INFORMATION**

CTC customer contact representatives will process customer initiated PIC selections to CTC or to an alternative intraLATA carrier. Carriers will have the option of allowing the CTC representative to process PIC requests on their behalf.

CTC will not ballot or allocate their customer base. At the time of conversion, all customers will



be "PIC'd" to CTC unless another carrier is chosen by the particular customer.

CTC customer contact representatives will not comment on a customer's choice of its intraLATA PIC when the customer contacts CTC to change the PIC. CTC customer contact representatives will respond to customer inquiries about intraLATA carriers in a competitively neutral fashion. If a customer requests information relating to carriers other than CTC, a list of participating carriers will be read to that customer in random order by CTC representatives.

If the intraLATA toll carrier selected by the customer permits CTC to process orders on its behalf, CTC will accept the PIC change request. If the customer selects an intraLATA toll carrier that does not allow CTC to process PIC changes on its behalf, CTC will provide the customer with the carrier's toll-free number (if provided by the carrier).

CTC representatives will not discuss alternative carrier rates or services and will not provide customers with Carrier Identification Codes or access code dialing instructions.

### **PRESUBSCRIPTION INFORMATION**

A \$5.00 PIC change charge will be incurred and billed to a CTC customer for each eligible line where a PIC change is made. CTC will offer its customers a 90-day grace period following Plan implementation during which the customers may change intraLATA carriers without a PIC change charge. Customers can make multiple PIC changes during these 90 days at no charge. After the 90-day period, CTC will assess the \$5.00 PIC change charge. CTC offers interexchange carriers the option of having the PIC charge billed to the carrier or to the customer.

New line customers, including customers adding lines, will have the opportunity to select a participating carrier, or they will be assigned a NO PIC designation. If a customer cannot decide upon an intraLATA carrier at the time of order, CTC may extend a 30-day period following placement of the customer's service order for the customer to select an intraLATA carrier without charge. Such a customer will be assigned a NO PIC designation in the interim. After this 30-day period, CTC will assess the \$5.00 PIC change charge as described above. Customers assigned a NO PIC designation as set forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.

If a CTC customer denies requesting a change in intraLATA toll providers as submitted by an intraLATA carrier, and the intraLATA carrier is unable to produce a Letter of Agency signed by the customer, the intraLATA carrier will be assessed a \$30.00 charge for the unauthorized PIC change and the PIC will be changed as per the customer's request, in addition to any other penalties authorized by law.

Alternative interexchange carriers may submit PIC changes to CTC via a fax/paper interface.

CTC will process intraLATA PIC selections in the same manner and under the same intervals of

time as interLATA PIC changes.

Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. CTC will provide carriers with PIC order confirmation and reject information not using the CARE format. Specific details regarding CARE will be provided to participating carriers.

For customers who change their local service provider from the incumbent LEC to CTC and retain their incumbent LEC telephone number(s), CTC, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the CTC telephone number.

Dated: May 3, 1999.

**CTC COMMUNICATIONS CORPORATION  
NEW HAMPSHIRE INTRALATA TOLL DIALING PARITY PLAN**

**INTRODUCTION**

CTC Communications Corporation ("CTC") will initiate the process that will give end user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where CTC is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

**POLICIES**

CTC will deploy two-PIC (Primary Interexchange Carrier) technology in its switches. This technology will enable the customer to presubscribe to the same or a different carrier for their intraLATA and/or interLATA service.

Appropriate tariffs will be revised and filed in accordance with this plan.

CTC will offer customers the ability to access all participating carriers by dialing the appropriate access code (10XXX/101XXXX).

All eligible CTC end user telephone line numbers will be presubscribed and must have a PIC associated with them.

**CARRIER INFORMATION**

Interexchange carriers will have the option of offering intraLATA service only or intraLATA and interLATA service.

Interexchange carriers will have the option of participating in all market areas or in a specific market area.

Interexchange carriers will be required to return a completed Non-Disclosure Agreement and Participation Agreement(s).

CTC will not participate in billing disputes for intraLATA service between alternative competing interexchange carriers and their customers.

CTC representatives will not initiate or accept three-way calls from alternative interexchange carriers to discuss presubscription.

Carriers wishing to participate will be requested to submit Access Service Requests/Translation Questionnaires to the Access Tandem owner and to CTC.

## **CALL ELIGIBILITY/TOLL DIALING PLAN**

A local service customer of CTC will have calls routed according to the following plan:

<b>If a CTC Customer Dials:</b>	<b>The Call is Handled By/Routed To:</b>
911	PSAP on originating line number
411/555-1212	CTC Directory Assistance Operator
0-	CTC Operator
0 + intraexchange number	IntraLATA Toll Provider
1 + 7 or 10 digits	IntraLATA Toll Provider
0 + 7 or 10 digits interexchange number	InterLATA Toll Provider
10XXX or 101XXXX + 0-	XXX/XXXX Carrier
10XXX or 101XXXX + 0 + 7 or 10 digits	XXX/XXXX Carrier
10XXX or 101XXXX + 7 or 10 digits	XXX/XXXX Carrier

If a CTC customer originates a call to a carrier Operator by dialing 0-, the call will be routed to the PIC on that customer's line. If the customer originates a call to a carrier Operator by dialing an access code (e.g., 10XXX/101XXXX + 0-), the call will be routed to the XXX/XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the carrier's Operator or to an announcement.

## **NETWORK INFORMATION**

All originating intraLATA traffic will initially be routed via the incumbent Local Exchange Carrier (LEC) Access Tandem(s). Following conversion, direct trunks between the CTC switch and the interexchange carrier location(s) may be provisioned where traffic volumes warrant.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their point of presence and the incumbent LEC Access Tandem(s).

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## **CUSTOMER CONTACT INFORMATION**

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If the intraLATA toll carrier selected by the customer permits CTC to process orders on its behalf, CTC will accept the PIC change request. If the customer selects an intraLATA toll carrier that does not allow CTC to process PIC changes on its behalf, CTC will provide the customer with the carrier's toll-free number (if provided by the carrier).

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### **PRESUBSCRIPTION INFORMATION**

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For customers who change their local service provider from the incumbent LEC to CTC and retain their incumbent LEC telephone number(s), CTC, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the CTC telephone number.

Dated: May 3, 1999.

**CTC COMMUNICATIONS CORPORATION  
RHODE ISLAND INTRALATA TOLL DIALING PARITY PLAN**

**INTRODUCTION**

CTC Communications Corporation ("CTC") will initiate the process that will give end user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where CTC is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

**POLICIES**

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0 + 7 or 10 digits interexchange number	InterLATA Toll Provider
10XXX or 101XXXX + 0-	XXX/XXXX Carrier
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Dated: May 3, 1999.

**CTC COMMUNICATIONS OF VIRGINIA, INC.  
VIRGINIA INTRALATA TOLL DIALING PARITY PLAN**

**INTRODUCTION**

CTC Communications of Virginia, Inc. ("CTC") will initiate the process that will give end user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where CTC is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

**POLICIES**

CTC will deploy two-PIC (Primary Interexchange Carrier) technology in its switches. This technology will enable the customer to presubscribe to the same or a different carrier for their intraLATA and/or interLATA service.

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0 + intraexchange number	IntraLATA Toll Provider
1 + 7 or 10 digits	IntraLATA Toll Provider
0 + 7 or 10 digits interexchange number	InterLATA Toll Provider
10XXX or 101XXXX + 0-	XXX/XXXX Carrier
10XXX or 101XXXX + 0 + 7 or 10 digits	XXX/XXXX Carrier
10XXX or 101XXXX + 7 or 10 digits	XXX/XXXX Carrier

If a CTC customer originates a call to a carrier Operator by dialing 0-, the call will be routed to the PIC on that customer's line. If the customer originates a call to a carrier Operator by dialing an access code (e.g., 10XXX/101XXXX + 0-), the call will be routed to the XXX/XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the carrier's Operator or to an announcement.

## **NETWORK INFORMATION**

All originating intraLATA traffic will initially be routed via the incumbent Local Exchange Carrier (LEC) Access Tandem(s). Following conversion, direct trunks between the CTC switch and the interexchange carrier location(s) may be provisioned where traffic volumes warrant.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their point of presence and the incumbent LEC Access Tandem(s).

CTC will route all originating intraLATA traffic to the designated carrier and will only block traffic at the request of the end user customer and/or in compliance with regulatory requirements. Requests from carriers to block traffic or to remove customers from their network will not be honored. Calls that cannot be completed to a carrier will be routed to an announcement.

## **CUSTOMER CONTACT INFORMATION**

CTC customer contact representatives will process customer initiated PIC selections to CTC or to an alternative intraLATA carrier. Carriers will have the option of allowing the CTC representative to process PIC requests on their behalf.

CTC will not ballot or allocate their customer base. At the time of conversion, all customers will

be "PIC'd" to CTC unless another carrier is chosen by the particular customer.

CTC customer contact representatives will not comment on a customer's choice of its intraLATA PIC when the customer contacts CTC to change the PIC. CTC customer contact representatives will respond to customer inquiries about intraLATA carriers in a competitively neutral fashion. If a customer requests information relating to carriers other than CTC, a list of participating carriers will be read to that customer in random order by CTC representatives.

If the intraLATA toll carrier selected by the customer permits CTC to process orders on its behalf, CTC will accept the PIC change request. If the customer selects an intraLATA toll carrier that does not allow CTC to process PIC changes on its behalf, CTC will provide the customer with the carrier's toll-free number (if provided by the carrier).

CTC representatives will not discuss alternative carrier rates or services and will not provide customers with Carrier Identification Codes or access code dialing instructions.

### **PRESUBSCRIPTION INFORMATION**

A \$5.00 PIC change charge will be incurred and billed to a CTC customer for each eligible line where a PIC change is made. CTC will offer its customers a 90-day grace period following Plan implementation during which the customers may change intraLATA carriers without a PIC change charge. Customers can make multiple PIC changes during these 90 days at no charge. After the 90-day period, CTC will assess the \$5.00 PIC change charge. CTC offers interexchange carriers the option of having the PIC charge billed to the carrier or to the customer.

New line customers, including customers adding lines, will have the opportunity to select a participating carrier, or they will be assigned a NO PIC designation. If a customer cannot decide upon an intraLATA carrier at the time of order, CTC may extend a 30-day period following placement of the customer's service order for the customer to select an intraLATA carrier without charge. Such a customer will be assigned a NO PIC designation in the interim. After this 30-day period, CTC will assess the \$5.00 PIC change charge as described above. Customers assigned a NO PIC designation as set forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.

If a CTC customer denies requesting a change in intraLATA toll providers as submitted by an intraLATA carrier, and the intraLATA carrier is unable to produce a Letter of Agency signed by the customer, the intraLATA carrier will be assessed a \$30.00 charge for the unauthorized PIC change and the PIC will be changed as per the customer's request, in addition to any other penalties authorized by law.

Alternative interexchange carriers may submit PIC changes to CTC via a fax/paper interface.

CTC will process intraLATA PIC selections in the same manner and under the same intervals of

time as interLATA PIC changes.

Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. CTC will provide carriers with PIC order confirmation and reject information not using the CARE format. Specific details regarding CARE will be provided to participating carriers.

For customers who change their local service provider from the incumbent LEC to CTC and retain their incumbent LEC telephone number(s), CTC, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the CTC telephone number.

Dated: May 3, 1999.